

NAME OF COMMITTEE	Salcombe Harbour Board
DATE	09 February 2015
REPORT TITLE	PERFORMANCE MANAGEMENT
REPORT OF	Salcombe Harbour Master
WARDS AFFECTED	All South Hams

Summary of Report

To report the Harbour's performance against agreed Performance Indicators (PIs) for the second quarter of the current year.

RECOMMENDATION

That the Harbour Board RESOLVES to:

NOTE Harbour Performance against agreed Performance Indicators.

1. BACKGROUND

1.1 The Harbour Board endorsed the introduction of a set of PIs and to have them reported as a standing agenda item (SH 26/06).

2. ISSUES FOR CONSIDERATION

2.1 This report of Harbour Performance Indicators covers the period from 1 Oct to 30 Dec 14. The detailed report against the agreed performance Indicators with comments for the period is at Appendix A. Comments by exception are as follows:

2.1.1 **SH8 Inspection of deep water moorings** – a 100% inspection of deep water moorings was successfully conducted in November with levels of maintenance within historic norms

2.1.2 **SH30 Crime** – 2 thefts were reported during the quarter, both involving outboards.

2.1.3 **SH35 Visiting Yachts** – The number of visiting yachts was up by 225% compared to the previous year, reflecting the exceptional weather and vindicating 'shoulder season' pricing.

3. LEGAL IMPLICATIONS

3.1 Statutory Powers: Local Government Act 1972, Section 151. The Pier and Harbour Order (Salcombe) Confirmation Act 1954 (Sections 22-36).

3.2 There are no other legal implications to this report.

4. FINANCIAL IMPLICATIONS

4.1 This report highlights performance issues which may have financial implications at a later date. Should this be the case a separate report will be forwarded for consideration by the Harbour Board.

5. Risk Assessment

5.1 The risk management implications are:

Risk/Opportunity	Risk Status			Mitigating and Management Actions
	Impact/Severity	Likelihood/Probability	Risk Score	
Performance Indicators assure the Board that statutory obligations are met and service levels are maintained. Trends and issues can be identified early and addressed.	3	2	6	The Harbour Board will ensure that the Strategic Business Plan remains relevant and that Harbour funds are invested wisely.

Corporate priorities engaged:	Community Life. Economy. Environment
Consideration of equality and human rights:	Nil.
Biodiversity considerations:	Harbour Board performance and policies have a bearing on biodiversity.
Sustainability considerations:	Regular consideration ensures current policies are sustainable.
Crime and disorder implications:	The Report considers reported marine crime within the Estuary.
Background Papers:	Strategic Business Plan 2012 to 2017.
Appendices attached:	1. Salcombe Harbour Performance Management Grid.

Adam Parnell
Harbour Master

Salcombe Harbour Board
 09 February 2015